



Bow Wow Paws Rules & Policies



- 1. "Pick Up Policy":** BWP hours of operations are available on our website www.bowwowpaws.com. If you have not returned home to care for your pet, you will be charged additionally.
- 2. "All Services":** Rates for all pet services are listed on our web site www.bowwowpaws.com. Our services are dog walking, park runs for dogs, home puppy care, home vacation packages, overnight dog and cat sitting, general home grooming, dog/pet errand services, dog home party planning services, home dog massaging services, pet consultation and resources services, other dog home care services, special services and free dog home services.
- 3. All "Payment" type is due on date specified.** We generally bill our clients on a onetime, weekly or per visit basis. If client doesn't pay on date of service, they must have a credit card along with a valid ID on file. Invoices will be rendered to client of their choice prior to due date via email, mail or fax. If payment is not met, services will be terminated immediately, there are no exceptions to this rule. We accept Paypal, cash, check or money order, first visit/first time client pay by cash or Paypal. Continuing clients pays weekly by cash, Paypal or checks. After due date, late fee of 2.50% will be apply, each additional 7 days 4.5% will apply. The client is responsibility for any and all legal expenses incurred to collect payment that's due to us (lawyer expenses, collection agencies, stamps, everything).
- 4. "Consultation/Application":** All dogs must have a complete up-to-date and approved enrollment/application/other forms on file. All forms must be signed by parent before consultation date.
- 5. "Health":** All dog must be in good health. Parent need to verify that their dog are in good health and have been free from any condition that will jeopardize BWP or other parties. If, for whatever reason, either by neglect or design, the parent do not vaccinate their dog against any and all illnesses, despite the fact most veterinarians recommend that dogs vaccinated regularly, I take full responsibility for an consequence to my animal and or myself and or any other animal and or person. If dog is a puppy, I understand that most veterinarians recommend that puppies not be exposed to other dogs until they have had at least two, if not all there sets of puppy vaccinations. By allowing my dog to be in BWP care for any or all services specified above or any other reason, without being fully vaccinated, I take full responsibility for any consequence to my animal. I, the parent hold BWP, it's principals, agents and employees, harmless for any illness my pet may contract as a result of exposure to other animals, people or BWP.
- 6. "Flea Protection":** All dogs must have flea protection. Your dog will be inspected for fleas, If you dog is found to have fleas you must obtain a flea protection product for your dog. BWP is not responsible as flea protection is the parent responsibility.
- 7. "Collar & Lashes":** All dogs must wear a collar or harness with proper ID tag, rabbies tag and NYC dog license. We are not responsibility if parent doesn't adhere to these policies set forth.
- 8. "Veterinary Care":** BPW will contact parent if their pet becomes ill while in BWP cares, however if contact is not made BWP has the right to seek medical attention. If veterinary contact information is not provided on file, BWP has the right to seek medical attention elsewhere. The Parent will assume full responsibility upon my return for payment and/or reimbursement for Veterinary Services rendered upon to the any stated.
- 9. "Food/Medication/Oil/Other Products":** Food must be provided by client for any and all services. Treats or any other foods provided by BWP must be approved by parent. All dogs who requires medical administration must sign our *Medical Administration Authorization Form*. BWP is not responsible for any harm caused by medications rendered by clients in any shape or form. Parent will be responsible for additional fees assessed for this service. Massaging oil used for massages must be approved by client, all ingredients will be posted on container. Any and all other products used on or around your pet must be approved by parent.
- 10. "Unacceptable Pets":** BWP has the right to refuse animals who appears to be aggressive, ill, etc. or could cause harm to BWP or others. We do not have to provide reasoning for refusing to work with you or your pet. We not accept cats who does not have dog siblings. We cater to dogs only.
- 11. "Abandon Policy":** If you abandon your pet in our care. We have the right to report your actions to the appropriate authority, give your pet up for adoption, etc. All expenses incurred during this time period the parent will be held 100% liable for reimbursing BWP.
- 12. "Cancellation & Reservation Policy":** Provide 48 hours cancellation notice, parent will be charged in full if not adhered to. If special circumstances arises, and doesn't allow 48 hours notice, we will assess accordingly. Reservation is required to insure your appointment is booked.
- 13. "Access":** By providing copies of my keys in any shape or form I am allowing BWP access my home to service my pet when necessary.

*I _____ grant Bow Wow Paws, and/or its selected agents full power of decision concerning the care and well being of our dog (s). Should medical emergency arise, it is agreed that BWP or its selected agents can and will make any needed decision concerning medical treatment and choice of care giver. My signature below authorize the use of my credit card for said purpose.

With my signature below, I accept exclusive and sole responsibility for these and all other risks and release BWP of all liability, no matter the cause.

Credit Card# _____ Signature: _____ Date: _____

Exp. Date: _____ Visa__ MC__ AMEX__ Other_____ Print: _____

"Optional" Late Payment/Services That Requires Parent Credit Card Number (s)

In addition, I am allowing BWP to collect late payment using my credit card_____. Lastly, If I am seeking other services that requires BWP to shop on behalf of me, I grant BWP full access to charge my card_____.